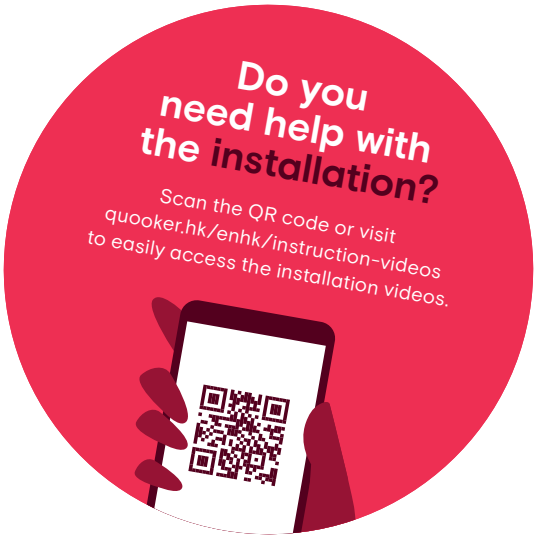
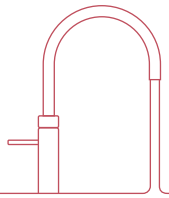
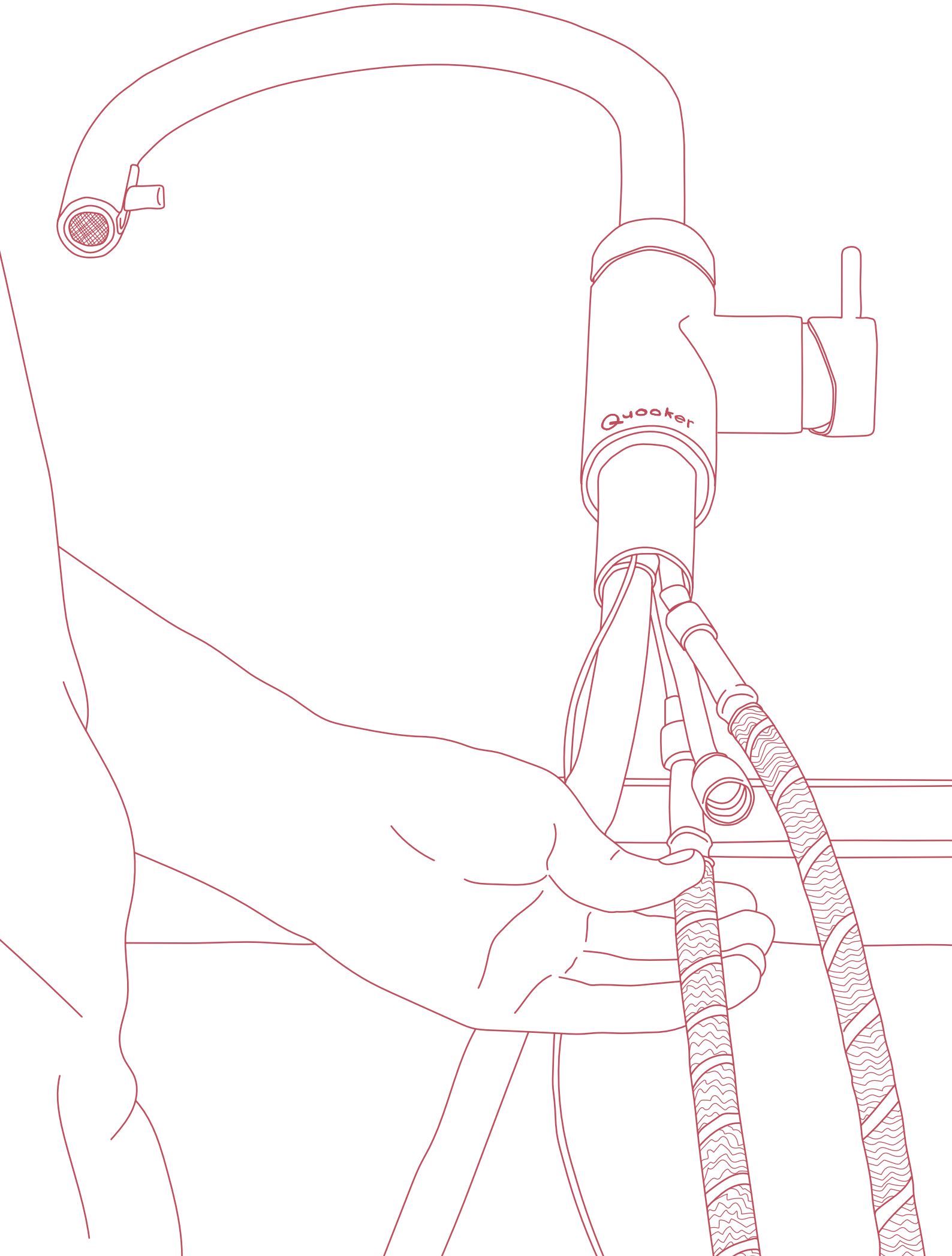
Installation Guide

Suitable for all Quooker taps and boiling water tanks.





Quooker®


Quooker

Welcome to the Quooker family. Please read this manual before installing. We assume that the user of this manual has basic technical knowledge. If you still have questions after reading this manual, please contact Quooker customer services. Our address and phone number are listed on the back of this manual. You can also find this manual on our website quooker.co.hk.

Practical background information	4
Technical specifications	5
Contents of the package	6
The entire system at a glance	9
Maintenance and service	26
Disconnecting tank	27

Practical background information

The Quooker system consists of a vacuum-insulated tank, which is connected to the water supply under a worktop and connects to the Quooker tap. Your Quooker system can be expanded with a CUBE, a Cold Water Filter, a Scale Control R and/or with accessories such as a soap dispenser, a mounting bracket or a powerswitch. For more information, see our website.

Installation restrictions
For installation, always follow the prescribed method in this manual. The Quooker tap must be connected according to the locally applicable regulations. It is not permitted to connect the Quooker system to a reverse osmosis system or a water softener with a pH-reducing action.

Safety
The Quooker tap can be used by children over eight years old and individuals with reduced physical, sensory or mental abilities, but only if they are supervised or have received instructions on the safe use of the appliance. Inform individuals unfamiliar with the Quooker system about safe use and the possible hazards concerned with using the boiling-water tap.

Note: incorrect use could potentially lead to injury or damage to health. Prevent children from using the tap as a toy and do not allow children to clean or maintain the product without supervision. Keep the plug out of reach of small children.

The Quooker system is suitable for domestic use and use in similar situations such as: staff kitchens in stores, offices, farms and other commercial buildings, and by hotels, motels, bed & breakfasts and other residential accommodations.

Avoid spilling water on the plug. Only a qualified technician should replace a defective power supply plug. Before disconnecting, cool the tank off first. The quickest way to do this is by switching off the Quooker tank. Leave the plug in the wall socket. Then operate the boiling-water tap and close it again when the water runs cold. A more detailed explanation for disconnecting the tank can be found on page 27.

You can also find this manual on our website quooker.co.hk .

Technical specifications

Tap	Nordic single tap	Fusion, Flex and Nordic mixer tap	Front
Tap hole	32 mm	35 mm	35 mm
Recommended temp. mixing water	Not Applicable	60 °C	60 °C
Tap base ring available	yes	yes	no

Tank	PRO3	COMBI+
Voltage	230 V	230 V
Power*	1600 W	2200 W
Content	3 litres	7 litres
Heating-up time*	10 minutes	20 minutes
Standby power consumption*	10 W	10 W
Tank height	47 cm	49 cm
Required working height	55 cm	57 cm
Tank diameter	15 cm	20 cm
Minimum water supply pressure	200 kPa (2 bar)	200 kPa (2 bar)
Maximum water supply pressure	600 kPa (6 bar)	600 kPa (6 bar)
Maximum working pressure	800 kPa (8 bar)	800 kPa (8 bar)
Mounting bracket / bracket available	yes	yes
Stop tap	electric	
HiTAC®water filter	High Temperature Activated Carbon	
Safety	- maximum temperature	
	- pressure relief valve 800 kPa (8 bar)	

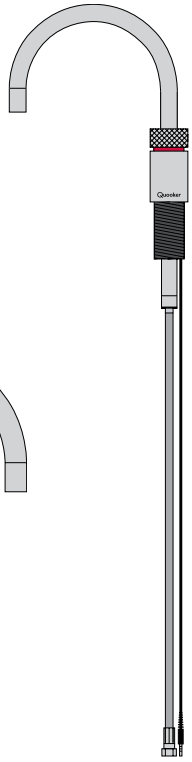
Energy label of the Quooker COMBI+	
Stated capacity profile	XXS
Energy efficiency class for water heating	A
Energy efficiency of water heating	36%
Annual consumption*	511 kWh/year
Hot water temperature setting of water heater	40 - 60 °C

*These values are averages.

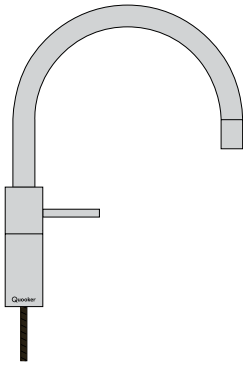
According to European laws and regulations regarding the energy efficiency of domestic hot water appliances, the COMBI+ tank carries an A-label. PRO3 tanks only supply boiling water. The EU has not established an energy label guideline for boiling water tanks. However, these tanks are just as economical.

Contents of the package Find your tap.

Nordic single tap

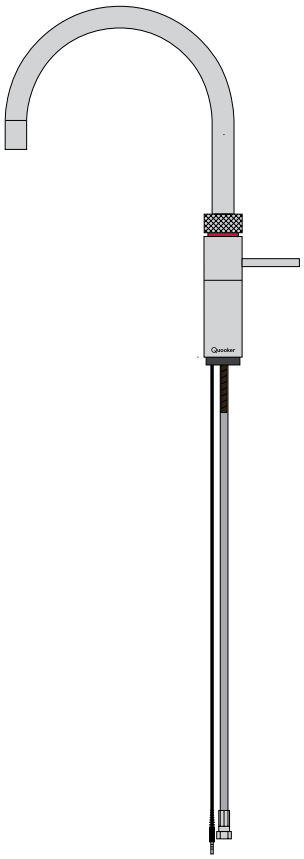


(if Twintaps)
Nordic mixer tap



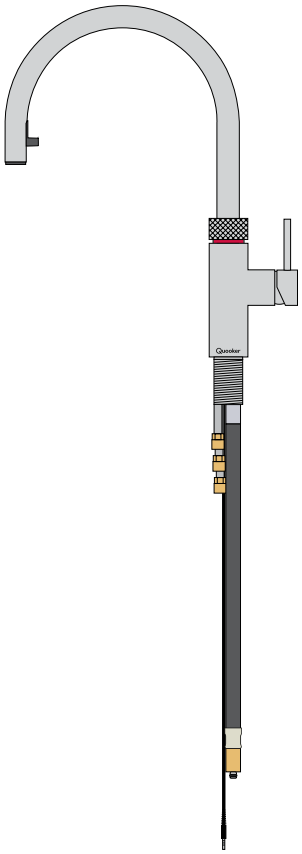
- screws
- centring ring
- metal washer
- brass screw ring
- †* black plastic fitting and rubber gasket
- * fixing nut
- *brass fixing plate
- small fibre washer
- * cold and hot water hoses
- * inlet hose screens
- * white tap support

Fusion



- fixing nut
- brass fixing plate
- small fibre washer
- cold and hot water hoses
- inlet hose screens
- white tap support

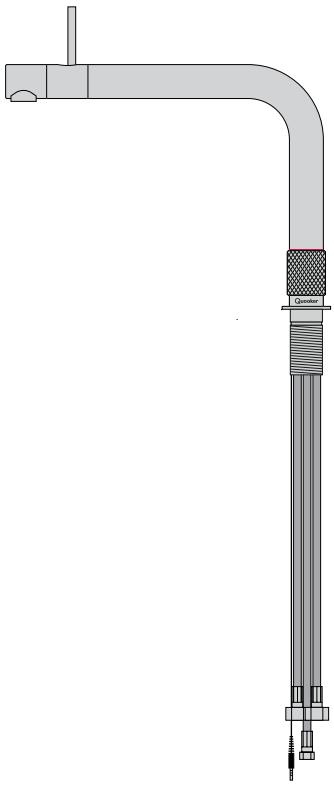
Flex



- screws
- metal washer
- threaded ring
- quick-release tool
- mixer hose
- counterweight
- small fibre washer
- cold and hot water hoses
- inlet hose screens
- white tap support

* Nordic mixer tap parts
† not applicable for stainless steel and black finishes

Front



screws

metal washer

threaded ring

aerator key*

small fibre washer

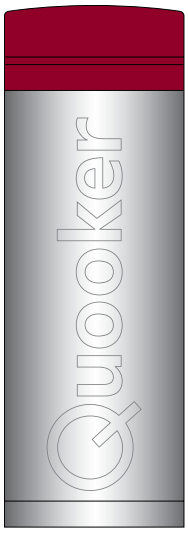
inlet hose screens

white tap support

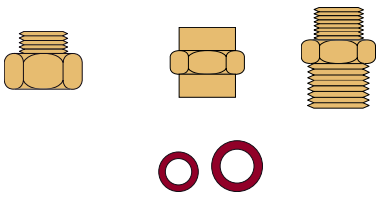
* The aerator key must be used for the removal and installation of the aerator.

Contents of the package Identify your tank.

PRO3



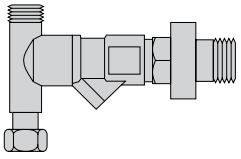
inlet couplings and fibre washers



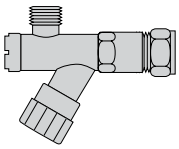
fibre washers



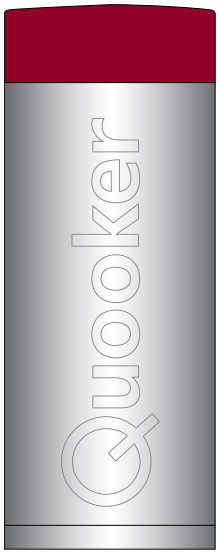
inlet reducing valve



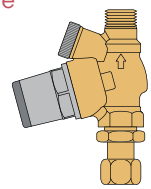
isolation valve



COMBI+



pressure reducing valve



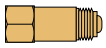
reducing coupler



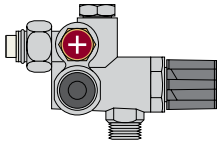
reducing ring



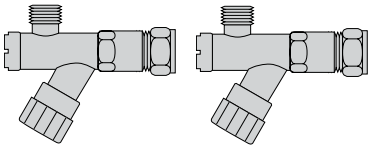
check valve (do not install)*



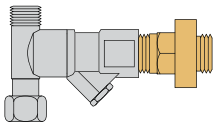
mixing valve including check valve →



isolation valve



inlet reducing valve



large fibre washer



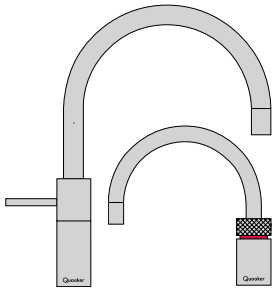
inlet hose screens



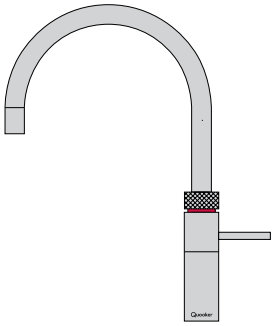
* The check valve does not need to be installed in the installation of a COMBI+.

The entire system at a glance

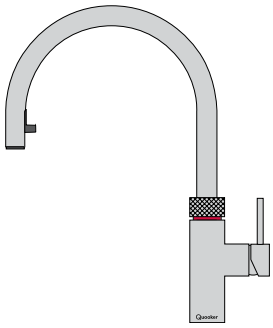
Scroll to your tap (top half) and tank (bottom half) to display the installation of your complete system.



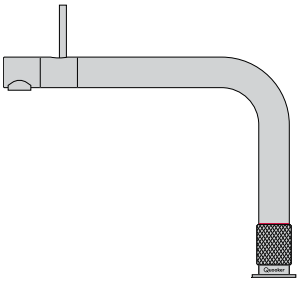
Twintaps of Nordic single tap



Fusion



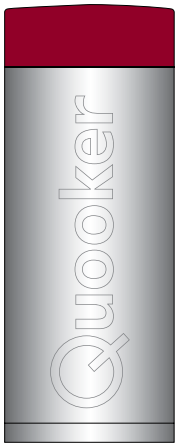
Flex



Front



PRO3



COMBI+

Twintaps or **Nordic single tap** with the **PRO3** (p. 10)

Twintaps or **Nordic single tap** with the **COMBI+** (p. 12)

Fusion with the **PRO3** (p. 14)

Fusion with the **COMBI+** (p. 16)

Flex with the **PRO3** (p. 18)

Flex with the **COMBI+** (p. 20)

Front with the **PRO3** (p. 22)

Front with the **COMBI+** (p. 24)

Twintaps or Nordic single tap

Additional supplies needed: cross-head screwdriver, spanners size 12 and 10.

The Nordic Twintaps consist of a mixer tap and a boiling-water tap. Should you only want to connect a boiling-water tap, skip the steps for the mixer tap. The names of the parts can also be found in the contents of the package (p. 6).

Installation Nordic mixer tap (Twintaps)

- In the case of a tap hole greater than 35 mm use an appropriate tap base ring available from Quooker.
- Replace the black plastic fitting at the bottom of the tap with the rubber gasket only if there is a 32 mm tap hole in the work surface.
- Screw the supplied cold and hot water hose onto the underside of the mixer tap. Tighten using spanner 10.
- Insert the tap through the tap hole (recommended: Ø 35 mm) in the work surface.
- Put the white tap support (only needed for a stainless steel sink or thin work surface < 10 mm) and the horseshoe-shaped brass fixing plate around the hoses.
- Turn the nut on the thread at the bottom of the tap. Hand tighten.
- Turn the tap so logo faces front.
- Tighten the fixing nut with spanner 12.

Installation Nordic single tap (boiling-water tap)

- Only if there is a tap hole of 35 mm or larger in the work surface, place the supplied centring ring around the bottom of the tap.
- Insert the tap through the tap hole (recommended: Ø 32 mm) in the work surface.
- First place the metal washer and then the threaded ring around the thread at the bottom of the tap. Hand tighten.
- Loosely screw the screws into the threaded ring, but do not tighten them yet.
- Turn the tap so logo faces front.
- Tighten the screws.

PRO3

Additional supplies needed: water pump pliers, spanners 12, 14, 19, 22 and 24.

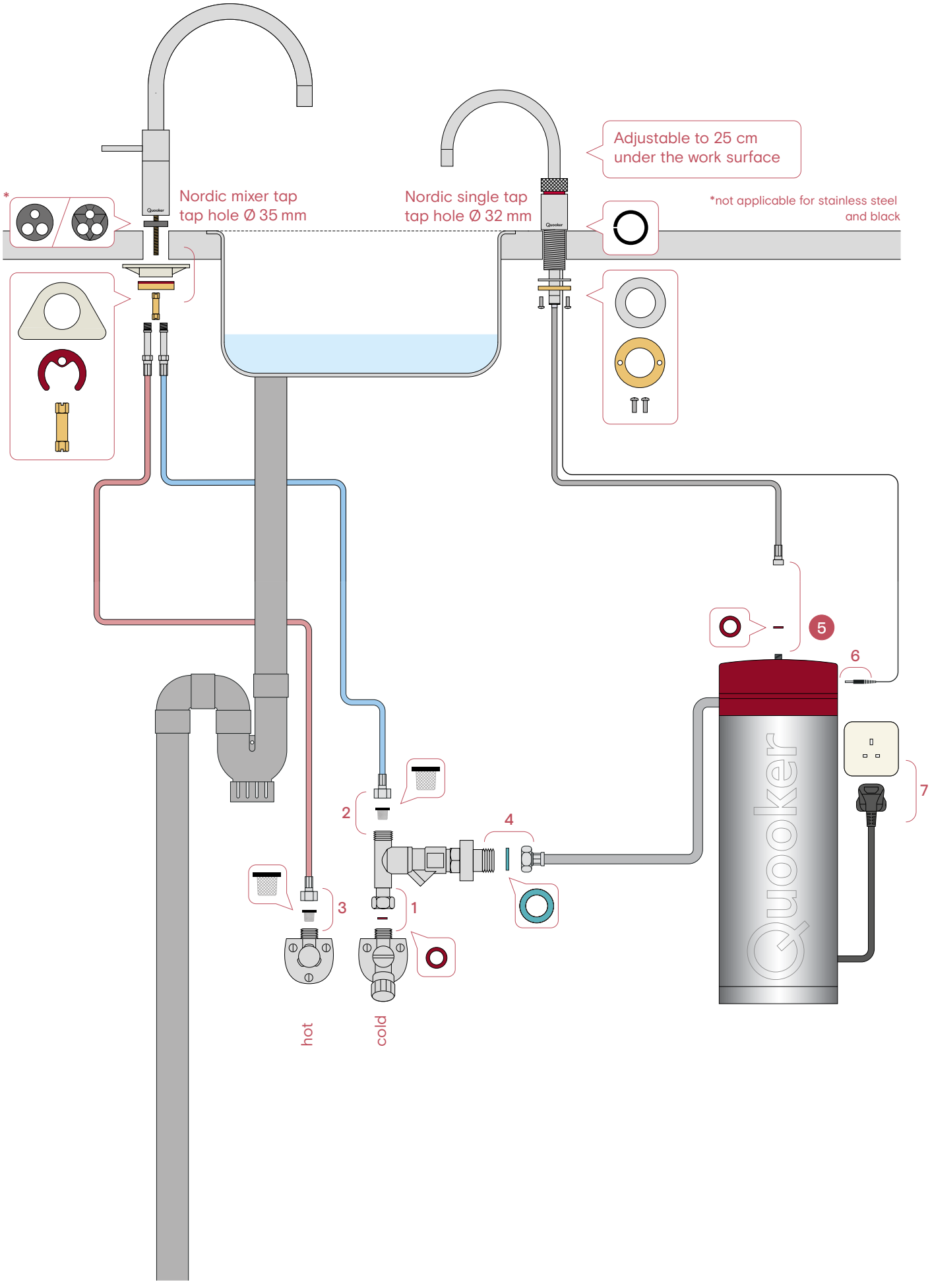
Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 7 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the step with the red background has an additional explanation:

- At step 5, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 10 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Nordic mixer tap
tap hole Ø 35 mm
Nordic single tap
tap hole Ø 32 mm
Adjustable to 25 cm
under the work surface
*not applicable for stainless steel
and black
*
5
6
7
2
4
3
1
hot
cold
Quooker

Twintaps or Nordic single tap

Additional supplies needed: cross-head screwdriver, spanners size 12 and 10.

The Nordic Twintaps consist of a mixer tap and a boiling-water tap. Should you only want to connect a boiling-water tap, skip the steps for the mixer tap. The names of the parts can also be found in the contents of the package (p. 6).

Installation Nordic mixer tap (Twintaps)

- In the case of a tap hole greater than 35 mm use an appropriate tap base ring available from Quooker.
- Replace the black plastic fitting at the bottom of the tap with the rubber gasket only if there is a 32 mm tap hole in the work surface.
- Screw the supplied cold and hot water hose onto the underside of the mixer tap. Tighten using spanner 10.
- Insert the tap through the tap hole (recommended: Ø 35 mm) in the work surface.
- Put the white tap support (only needed for a stainless steel sink or thin work surface < 10 mm) and the horseshoe-shaped brass fixing plate around the hoses.
- Turn the nut on the thread at the bottom of the tap. Hand tighten.
- Turn the tap so logo faces front.
- Tighten the fixing nut with spanner 12.

Installation Nordic single tap (boiling-water tap)

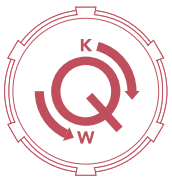
- Only if there is a tap hole of 35 mm or larger in the work surface, place the supplied centring ring around the bottom of the tap.
- Insert the tap through the tap hole (recommended: Ø 32 mm) in the work surface.
- First place the metal washer and then the threaded ring around the thread at the bottom of the tap. Hand tighten.
- Loosely screw the screws into the threaded ring, but do not tighten them yet.
- Turn the tap so logo faces front.
- Tighten the screws.

COMBI+

Additional supplies needed: water pump pliers, spanner 12, 14, 17, 19, 22 and 24.

Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 12 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the steps with a red background have and additional explanation:

- At step 6, make sure that the temperature setting knob of the mixing valve remains accessible. This knob allows you to set the temperature of the hot water (between K-40 °C and W-60 °C).

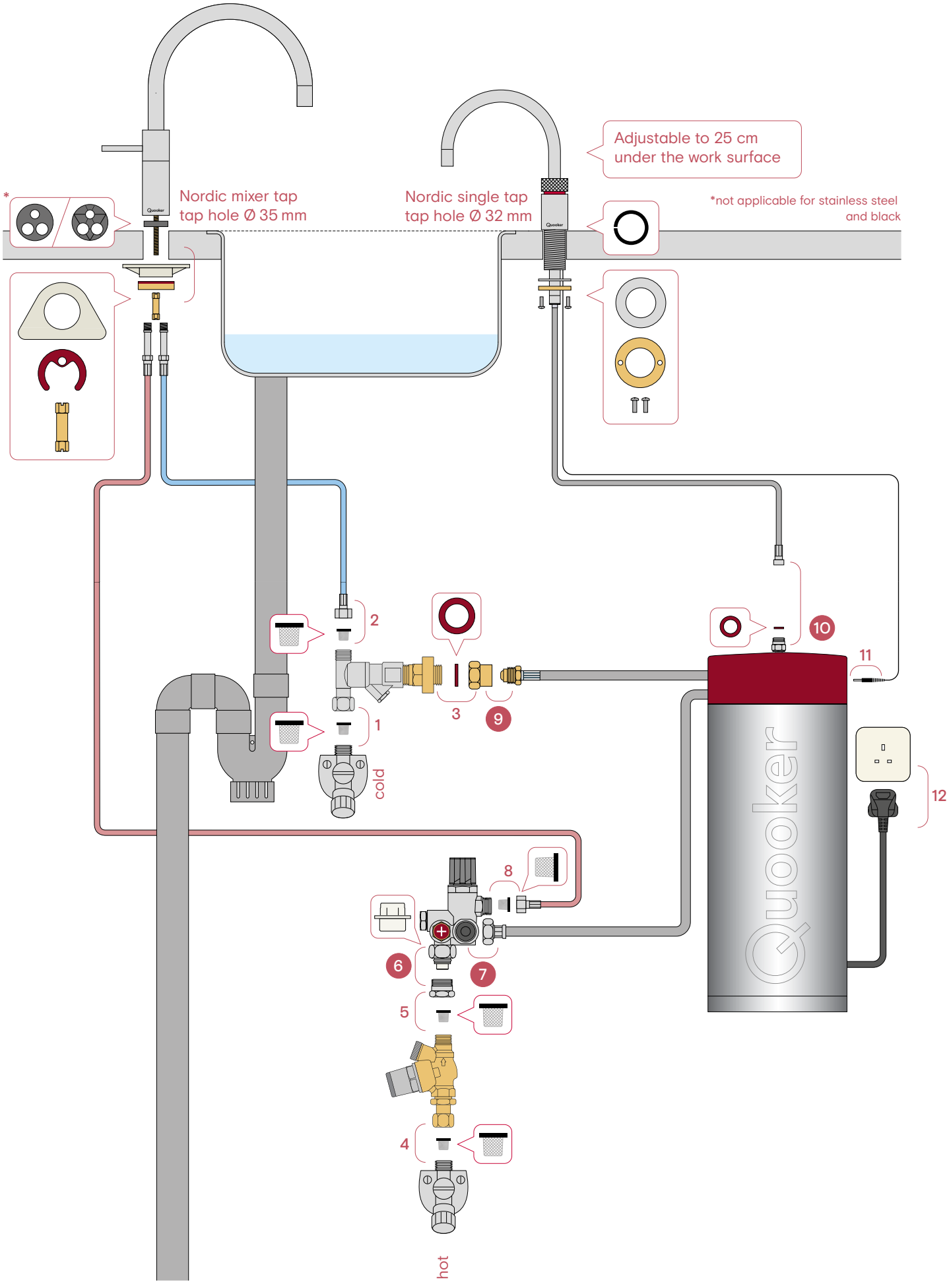


- In steps 7 and 9, the connections are fitted with compression fittings so no gasket or washers are needed between them.
- At step 10, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 20 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Nordic mixer tap
tap hole Ø 35 mm
Nordic single tap
tap hole Ø 32 mm
Adjustable to 25 cm
under the work surface
*not applicable for stainless steel
and black
*
1
2
3
4
5
6
7
8
9
10
11
12
cold
hot
Quooker

Flex

Additional supplies needed: cross-head screwdriver, spanner 10 and 12.

Follow these steps to connect the Flex.
The names of the parts can also be found in the contents of the package (p. 6).

- Screw the supplied cold and hot water hoses into the tap pipes on the underside of the Flex. Tighten using spanner 10.
- Screw the supplied black mixer hose onto the remaining tap pipe on the underside of the Flex. Tighten using spanner 12.
- Carefully bend the tap pipes together and insert the tap through the tap hole (35 mm) in the work surface.
  Tip: if the tap is difficult to push through the tap hole, carefully extract the pull out hose from the spout until it just barely protrudes from the bottom of the tap's screw thread. Do not pull the hose too far out of the spout. If this does happen, push the hose back with a rotating motion. This may take several attempts.
- Attach the white tap support (only necessary for stainless steel sinks or work surface that is < 10 mm thick), the metal washer and then the threaded ring on the underside of the tap, and tighten.
- Insert the screws into the threaded ring and tighten them loosely.
- Turn the tap so logo faces front.
- Now tighten the screws tightly with a screwdriver.
- Now push both black hoses into the counterweight as shown below. The hoses are correctly attached when there is barely any brass visible on the pipe connections.

Loosening the counterweight: If necessary, the counterweight can be detached using the supplied quick-release tool. Press the release tool flat against the coupling to hold it still. This allows the hose to be pulled out.

PRO3

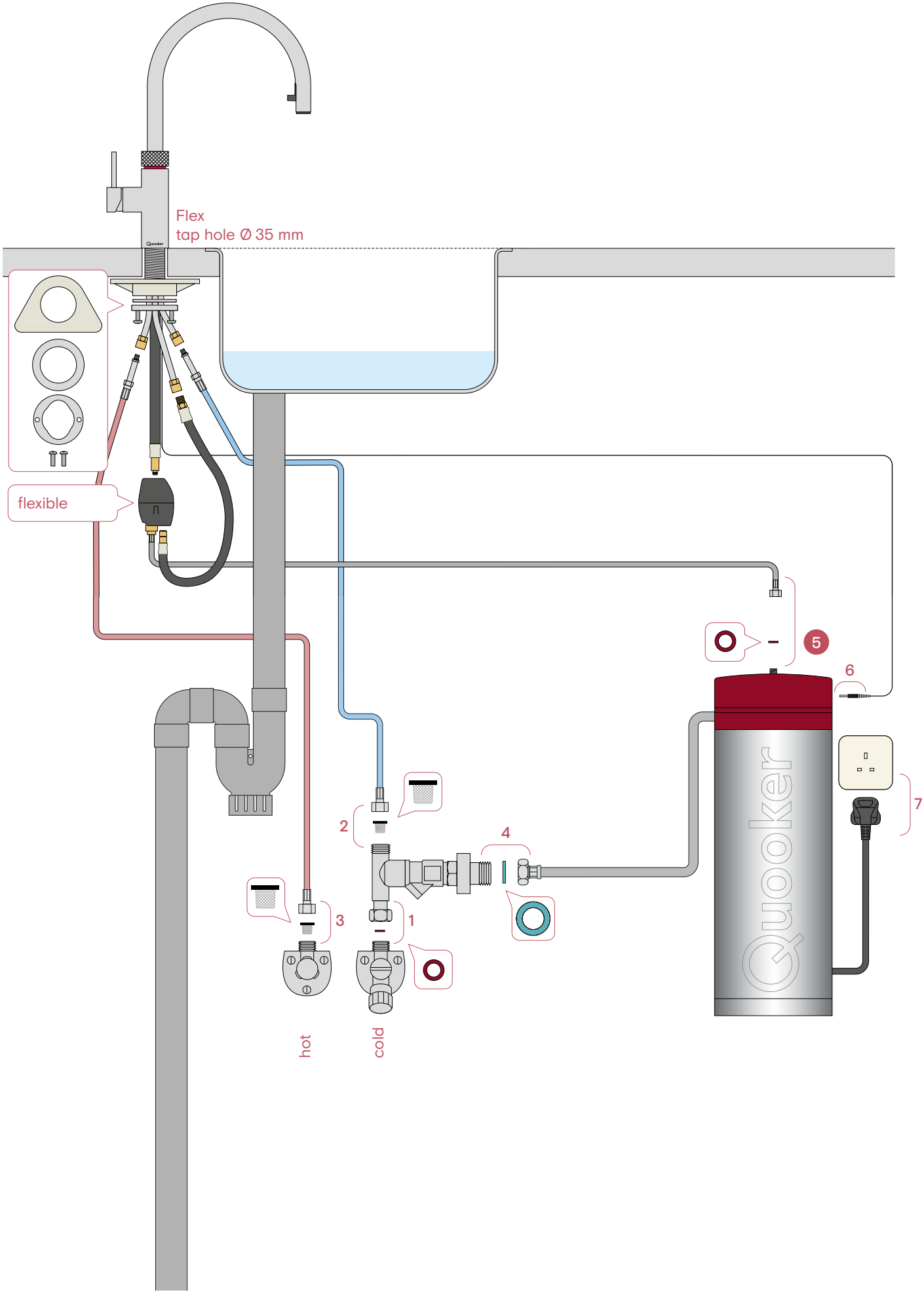
Additional supplies needed: water pump pliers, spanners 12, 14, 19, 22 and 24.

Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 7 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the step with the red background has an additional explanation:

- At step 5, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:
- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 10 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Flex
tap hole Ø 35 mm
flexible
5
6
7
2
4
3
1
hot
cold
Quooker

Flex

Additional supplies needed: cross-head screwdriver, spanner 10 and 12.

Follow these steps to connect the Flex.
The names of the parts can also be found in the contents of the package (p. 6).

- Screw the supplied cold and hot water hoses into the tap pipes on the underside of the Flex. Tighten using spanner 10.
- Screw the supplied black mixer hose onto the remaining tap pipe on the underside of the Flex. Tighten using spanner 12.
- Carefully bend the tap pipes together and insert the tap through the tap hole (35 mm) in the work surface.
  Tip: if the tap is difficult to push through the tap hole, carefully extract the pull out hose from the spout until it just barely protrudes from the bottom of the tap's screw thread. Do not pull the hose too far out of the spout. If this does happen, push the hose back with a rotating motion. This may take several attempts.
- Attach the white tap support (only necessary for stainless steel sinks or work surface that is < 10 mm thick), the metal washer and then the threaded ring on the underside of the tap, and tighten.
- Insert the screws into the threaded ring and tighten them loosely.
- Turn the tap so logo faces front.
- Now tighten the screws tightly with a screwdriver.
- Now push both black hoses into the counterweight as shown below. The hoses are correctly attached when there is barely any brass visible on the pipe connections.

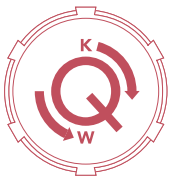
Loosening the counterweight: If necessary, the counterweight can be detached using the supplied quick-release tool. Press the release tool flat against the coupling to hold it still. This allows the hose to be pulled out.

COMBI+

Additional supplies needed: water pump pliers, spanner 12, 14, 17, 19, 22 and 24.

Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 12 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the steps with a red background have and additional explanation:

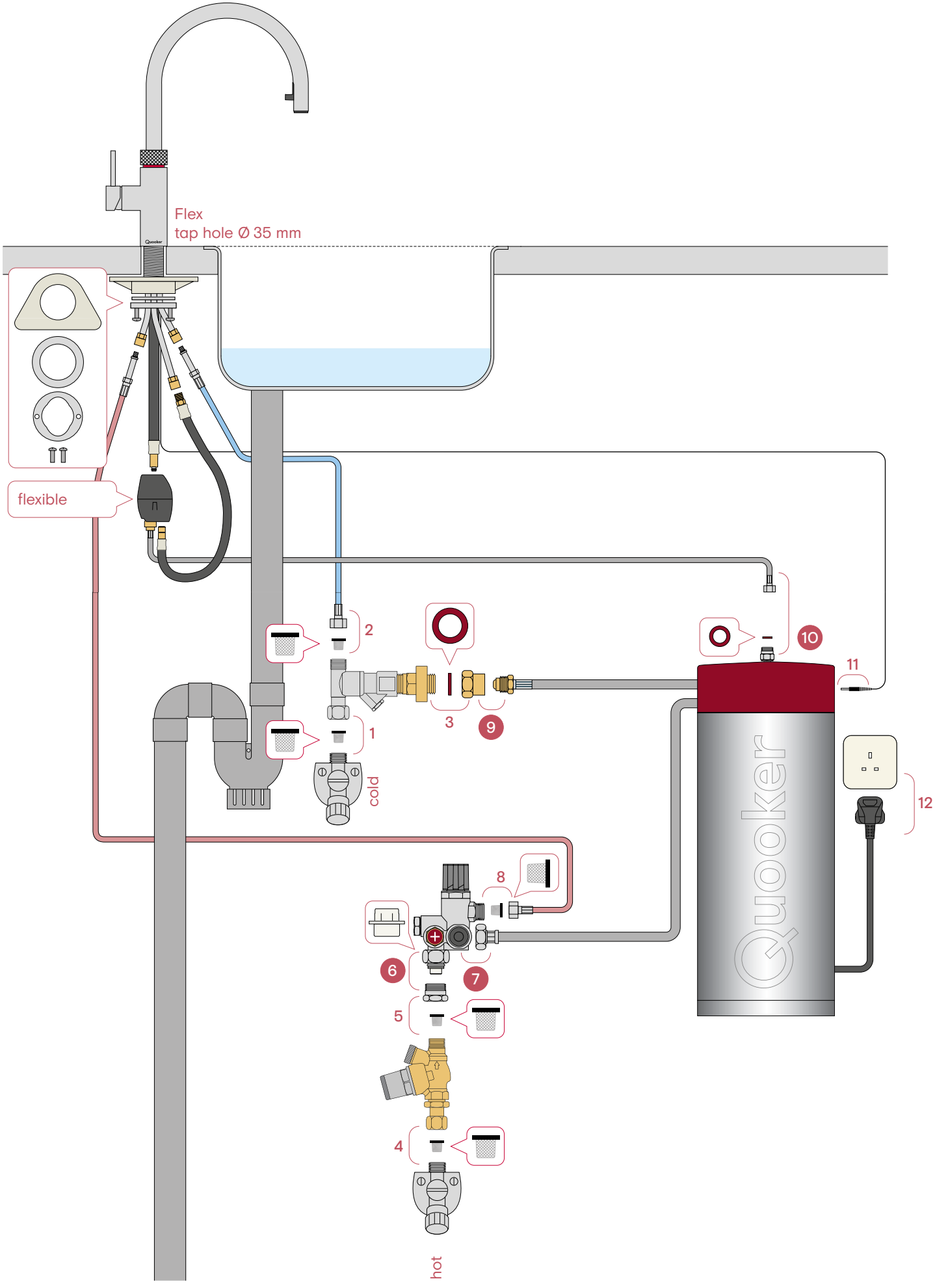
- At step 6, make sure that the temperature setting knob of the mixing valve remains accessible. This knob allows you to set the temperature of the hot water (between K-40 °C and W-60 °C).



- In steps 7 and 9, the connections are fitted with compression fittings so no gasket or washers are needed between them.
- At step 10, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:
- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 20 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Flex
tap hole Ø 35 mm
flexible
2
1
cold
3
9
10
11
12
8
6
7
5
4
hot
Quooker

Fusion

Additional supplies needed: spanners size 12 and 10.

Follow these steps to connect the Fusion.
The names of the parts can also be found in the contents of the package (p. 6).

- Screw the supplied cold and hot water hose into the bottom of the Fusion. Tighten using spanner 10.
- Insert the tap through the tap hole (Ø 35 mm) in the work surface.
- Put the white tap support (only needed for a stainless steel sink or thin work surface < 10 mm) and the horseshoe-shaped brass fixing plate around the hoses.
- Place the fixing nut on the thread at the bottom of the tap. Hand tighten.
- Turn the tap so logo faces front.
- Tighten the fixing nut with spanner 12.

PRO3

Additional supplies needed: water pump pliers, spanners 12, 14, 19, 22 and 24.

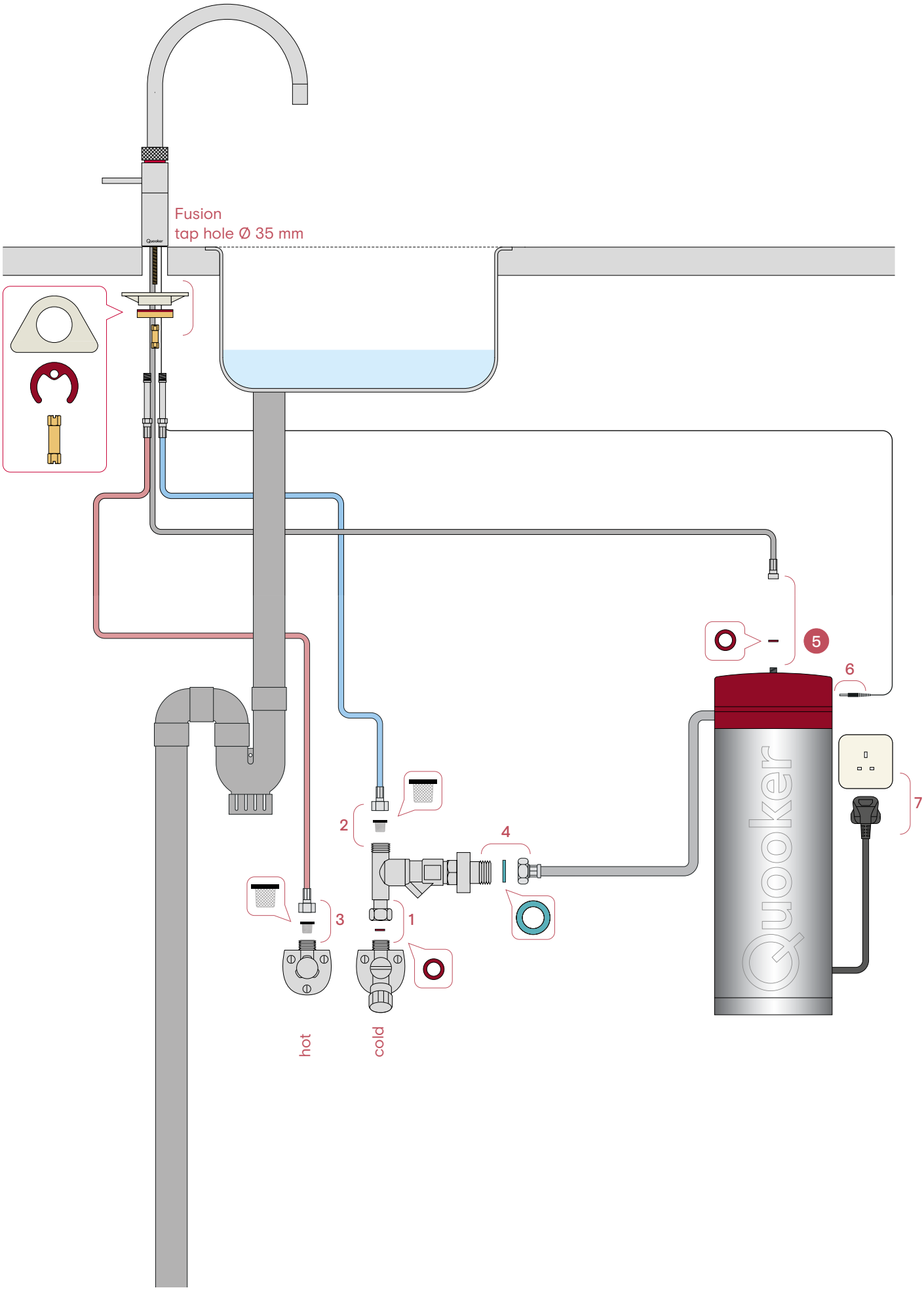
Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 7 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the step with the red background has an additional explanation:

- At step 5, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 10 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Fusion
tap hole Ø 35 mm
5
6
7
2
4
3
1
hot
cold
Quooker

Fusion

Additional supplies needed: spanners size 12 and 10.

Follow these steps to connect the Fusion.
The names of the parts can also be found in the contents of the package (p. 6).

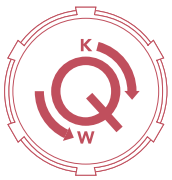
- Screw the supplied cold and hot water hose into the bottom of the Fusion. Tighten using spanner 10.
- Insert the tap through the tap hole (Ø 35 mm) in the work surface.
- Put the white tap support (only needed for a stainless steel sink or thin work surface < 10 mm) and the horseshoe-shaped brass fixing plate around the hoses.
- Place the fixing nut on the thread at the bottom of the tap. Hand tighten.
- Turn the tap so logo faces front.
- Tighten the fixing nut with spanner 12.

COMBI+

Additional supplies needed: water pump pliers, spanner 12, 14, 17, 19, 22 and 24.

Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 12 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the steps with a red background have and additional explanation:

- At step 6, make sure that the temperature setting knob of the mixing valve remains accessible. This knob allows you to set the temperature of the hot water (between K-40 °C and W-60 °C).

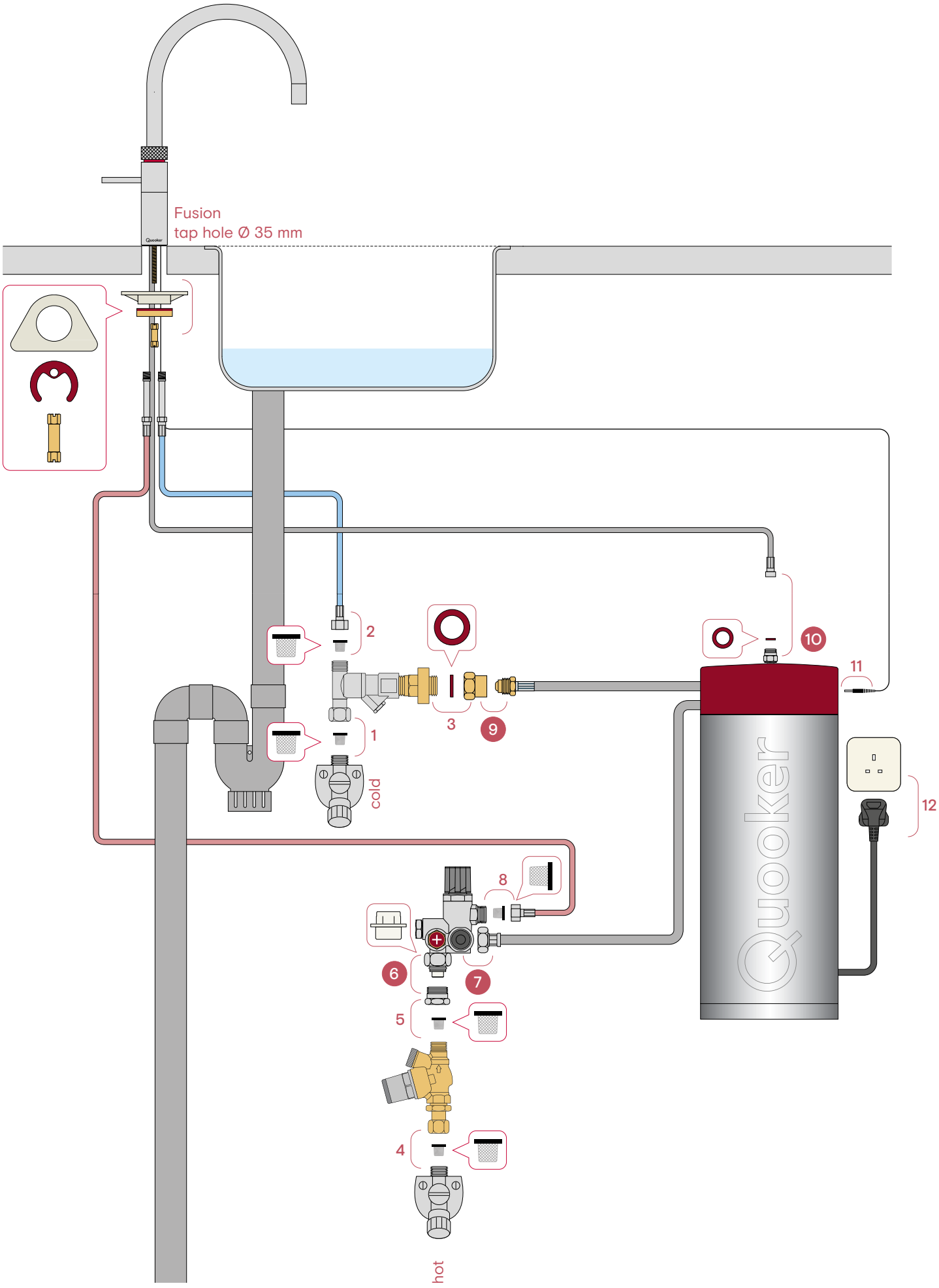


- In steps 7 and 9, the connections are fitted with compression fittings so no gasket or washers are needed between them.
- At step 10, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 20 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.

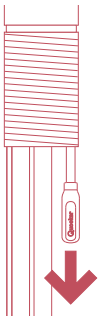

Fusion
tap hole Ø 35 mm
2
1
cold
3
9
10
11
12
8
6
7
5
4
hot
Quooker

Front

Additional supplies needed: cross-head screwdriver.

Follow the steps below to connect the Front.
The names of the parts can also be found in the contents of the package (p. 7).

Note: The Front is provided as standard with a pin that blocks the clicking of the textured ring. If you connect a CUBE to your Quooker system, you must remove this pin before you can utilise the CUBE functions. Unscrew the pin anticlockwise from the underside of the tap before you install the Front. Do not remove this pin if you do not have the CUBE installed.



- Insert the tap through the tap hole (Ø 35 mm) in the work surface.
- Attach the white tap support (only necessary for stainless steel sink or work surface that is < 10 mm thick), the metal washer and then the threaded ring on the underside of the tap, and tighten.
- Insert the screws into the threaded ring and tighten them loosely.
- Turn the tap so logo faces front.
- Now tighten the screws tightly with a screwdriver.

PRO3

Additional supplies needed: water pump pliers, spanners 12, 14, 19, 22 and 24.

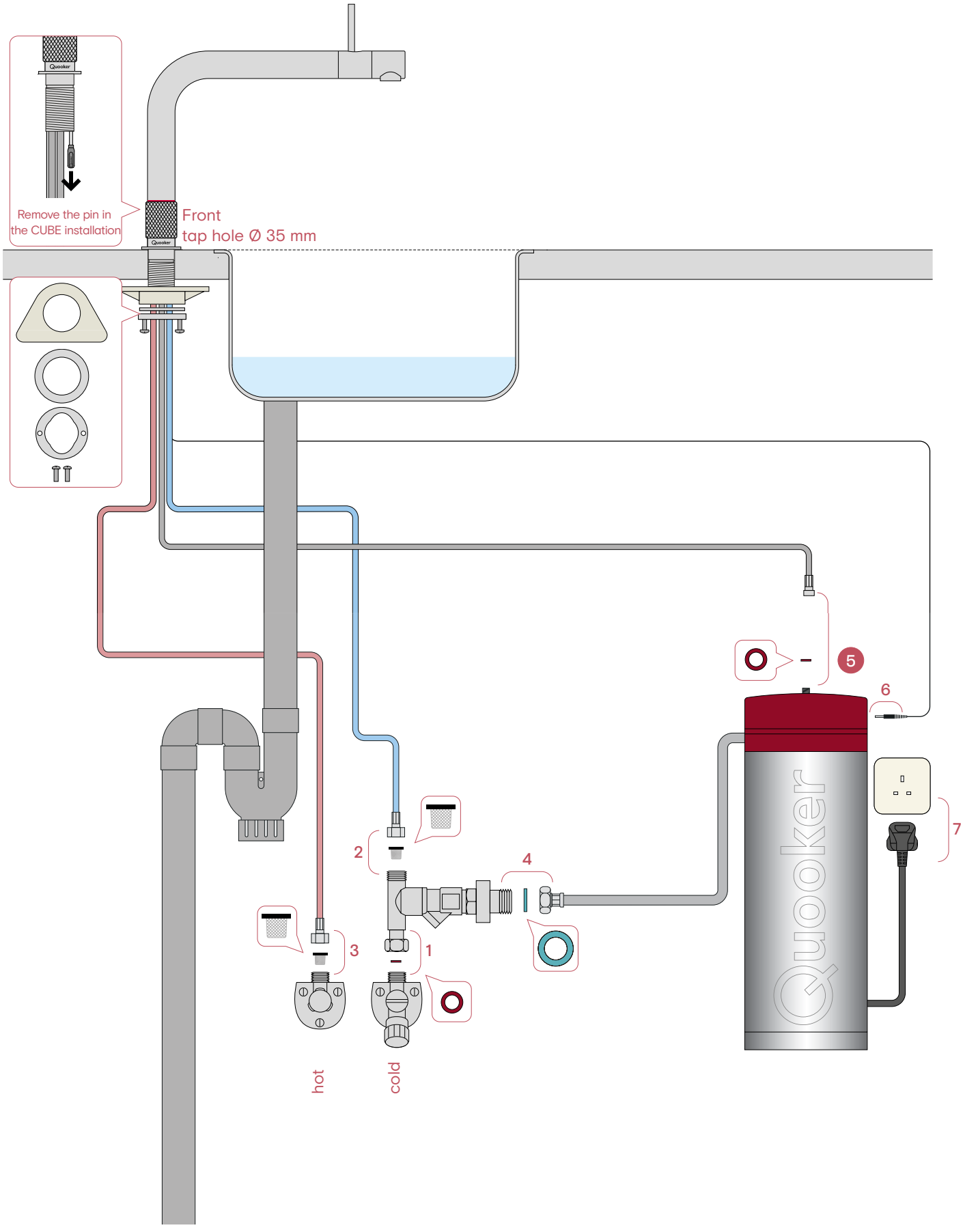
Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 7 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the step with the red background has an additional explanation:

- At step 5, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 10 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.

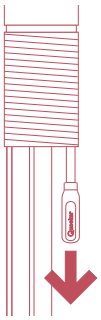

Remove the pin in the CUBE installation
Front tap hole Ø 35 mm
5
6
7
2
4
3
1
hot
cold
Quooker

Front

Additional supplies needed: cross-head screwdriver.

Follow the steps below to connect the Front.
The names of the parts can also be found in the contents of the package (p. 7).

Note: The Front is provided as standard with a pin that blocks the clicking of the textured ring. If you connect a CUBE to your Quooker system, you must remove this pin before you can utilise the CUBE functions. Unscrew the pin anticlockwise from the underside of the tap before you install the Front. Do not remove this pin if you do not have the CUBE installed.



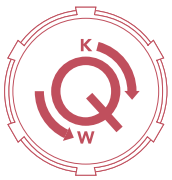
- Insert the tap through the tap hole (Ø 35 mm) in the work surface.
- Attach the white tap support (only necessary for stainless steel sink or work surface that is < 10 mm thick), the metal washer and then the threaded ring on the underside of the tap, and tighten.
- Insert the screws into the threaded ring and tighten them loosely.
- Turn the tap so logo faces front.
- Now tighten the screws tightly with a screwdriver.

COMBI+

Additional supplies needed: water pump pliers, spanner 12, 14, 17, 19, 22 and 24.

Close the main stopcock or isolation valves and install the provided isolation valve. Then follow the 12 steps from the installation overview on the opposite side. The names of the parts can also be found in the contents of the package (p. 8). Only the steps with a red background have and additional explanation:

- At step 6, make sure that the temperature setting knob of the mixing valve remains accessible. This knob allows you to set the temperature of the hot water (between K-40 °C and W-60 °C).

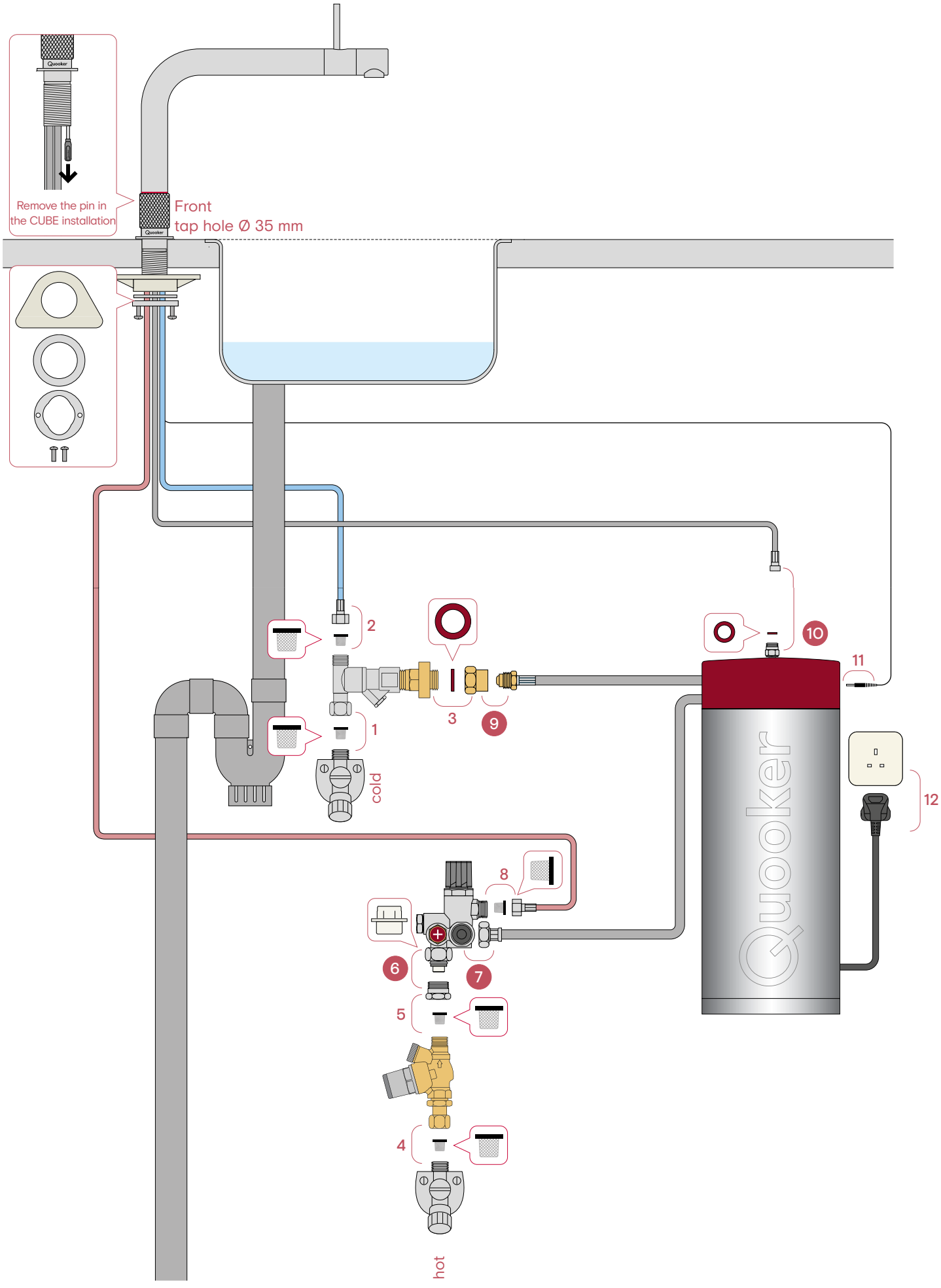


- In steps 7 and 9, the connections are fitted with compression fittings so no gasket or washers are needed between them.
- At step 10, use spanners 12 and 14 to securely tighten the boiling water hose to the tank.

Installation finished? Then follow the next steps:

- Open the boiling-water tap (push-push-turn) and leave it open.
- Open the main stopcock and isolation valves and check for leaks.
- Let the water run. Black water will flow out first, this is activated carbon from the filter and is harmless. Wait until the water runs clear, then turn off the boiling-water tap.
- Turn on the tank using the Q button located on the lid of the tank.
- Wait 20 minutes for the system to warm up; the LED ring on the tap will then turn off.

The Quooker system is now ready for use.


Remove the pin in the CUBE installation
Front tap hole Ø 35 mm
2
1
cold
3
9
10
11
12
8
6
7
5
4
hot
Quooker

Maintenance and service

Cleaning the tap

Below is a description for each type of finish of how best to clean the Quooker tap. After cleaning, the tap can be dried using a non-abrasive cloth or a micro-fibre cloth. This ensures a nice clean and streak-free result.

For taps with a chrome, stainless steel or gold finish, the tap can be cleaned with glass cleaner and a slightly damp cloth. Spray glass cleaner on the cloth (not directly onto the tap) to prevent internal damage. Then rinse the cleaning cloth well with hot water and briefly squeeze out the water. Then use this cloth to remove the cleaning agent from the tap and dry the tap down with a soft cloth. Do this preferably using a microfibre cloth.

For taps with a gunmetal, rose copper or black finish, the best way to clean the tap is using hot water and a microfibre cloth. Dry the tap after use to avoid limescale. Do this preferably using a microfibre cloth.

Note: when using gunmetal, rose copper or black taps and accessories, do not use cleaning agents with a carbon compound (such as isopropanol, alcohol, ethanol, etc.) unless highly diluted such as glass cleaner.

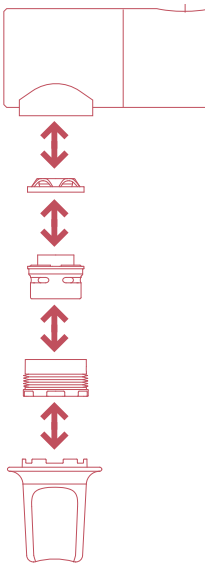
In the case of a brass patina or nickle finish, the best way to clean the tap is using hot water and a microfibre cloth. Do not use cleaning agents. Treat the tap once every 3 to 6 months with beeswax.

Note: cleaning products such as dish brushes, scouring sponges, limescale remover and acids or solvents can damage the inside and outside of the tap.

Cleaning tap filter

When the water flow becomes reduced, you can remove the tap filter (the aerator) and place it in vinegar for about an hour. Then rinse off the limescale and put the aerator back in place.

Note: if you have a Front tap, use the provided aerator key to remove and re-install the tap filter.



Tank maintenance

When the Quooker tap still doesn't produce an optimal water flow, even after the aerator has been cleaned, we advise you to carry out maintenance. You can contact our service department via the contact form in your My Quooker account.

Warranty

The warranty period for Quooker products is two years, as per our general terms and conditions. Register your Quooker system at quooker.co.hk/register for this warranty.

Do you still have questions?

If you have questions or if you have a problem with your Quooker system, go to quooker.co.hk or use our self-service at quooker.co.hk/self-service. If the answer to your question is not listed on our website, log into your My Quooker account or simply create a My Quooker account to contact our service department.

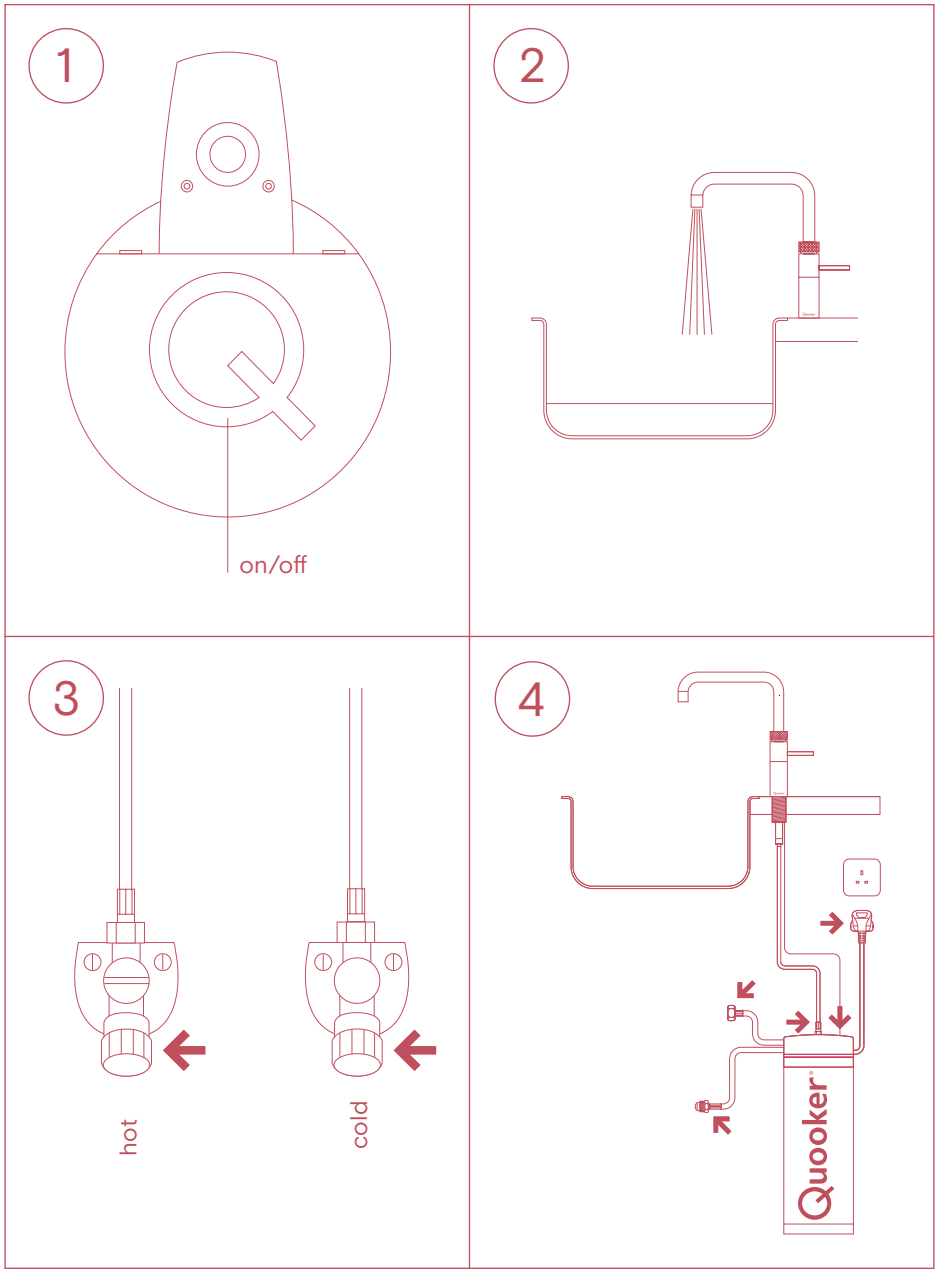
Disconnect tank (in case of service)

1 Turning off
Turn off the Quooker tank using the Q button located on the lid of the tank. Leave the power plug in the socket.

2. Cooling-off the tank
Open the boiling-water tap (push-push-turn) and the cold water tap at the same time. Only close both once the water runs completely cold.

3. Closing
Close the mains stopcock valve or isolation valves. Check if the system is depressurized by opening the boiling-water tap again. If properly depressurized, no more water will flow from the tap.

4. Uncoupling
Uncouple the hoses. In the case of a Quooker PRO3 this is one fewer hose than is indicated in the illustration. Pull the jack plug out of the tank lid. Pull the power plug out of the socket. In the case of a COMBI allow the unit to empty over the sink.



30.660.15 | HKENG | V01

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